



EQUALITY, DIVERSITY, AND INCLUSION POLICY

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Styles Façade Solutions (the trading name of Heritage Building Conservation Ltd) is committed to encouraging equality, diversity, and inclusion among our workforce, and eliminating unlawful discrimination.

The aim is for our workforce to be truly representative of all sections of society and our customers, and for each employee to feel respected and able to give their best.

This policy applies to all employees, agency workers, contractors, subcontractors, consultants, and job applicants. It also applies to anyone working on behalf of Styles Façade Solutions.

OUR POLICY'S PURPOSE

This policy's purpose is to:

- Provide equality, fairness, and respect for all in our employment, whether temporary, part-time, or full-time.

Not unlawfully discriminate because of the Equality Act 2010 protected characteristics of:

- Age
- Disability
- Gender reassignment
- Marriage or civil partnership
- Pregnancy and maternity
- Race (including colour, nationality, and ethnic or national origin)
- Religion or belief
- Sex
- Sexual orientation

Oppose and avoid all forms of unlawful discrimination. This includes in:

- Pay and benefits
- Terms and conditions of employment
- Dealing with grievances and discipline
- Dismissal
- Redundancy
- Leave for parents
- Requests for flexible working
- Selection for employment, promotion, training, or other developmental opportunities

OUR COMMITMENTS

The Organisation commits to:

- Encourage equality, diversity, and inclusion in the workplace as they are good practice and make business sense.
- Create a working environment free of bullying, harassment, victimisation, and unlawful discrimination, promoting dignity and respect for all, and where individual differences and the contributions of all staff are recognised and valued.
- Make opportunities for training, development, and progress available to all staff, who will be helped and encouraged to develop their full potential, so their talents and resources can be fully utilised to maximise the efficiency of the organisation.
- Make decisions concerning staff being based on merit (apart from in any necessary and limited exemptions and exceptions allowed under the Equality Act).
- Review employment practices and procedures when necessary to ensure fairness and update them and the policy to take account of changes in the law.
- Fair and inclusive recruitment and selection practices. All recruitment decisions will be based on objective, job-related criteria, ensuring equal opportunity at all stages of advertising, shortlisting, and selection.
- Monitor the make-up of the workforce regarding information such as age, sex, ethnic background, sexual orientation, religion or belief, and disability in encouraging equality, diversity, and inclusion, and in meeting the aims and commitments set out in the equality, diversity, and inclusion policy.
- Take seriously complaints of bullying, harassment, victimisation and unlawful discrimination by fellow employees, customers, suppliers, visitors, the public and any others during the organisation's work activities.

This commitment includes training managers and all other employees about their rights and responsibilities under the equality, diversity, and inclusion policy. Responsibilities include staff conducting themselves to help the organisation provide equal opportunities in employment, and prevent bullying, harassment, victimisation, and unlawful discrimination.

Employees who believe they have been subject to discrimination, harassment, or victimisation are encouraged to raise concerns promptly through the Company's grievance procedure. Where appropriate, alternative reporting routes are available, and no individual will suffer victimisation for raising a concern in good faith.

All staff should understand they, as well as their employer, can be held liable for acts of bullying, harassment, victimisation, and unlawful discrimination, in the course of their employment, against fellow employees, customers, suppliers and the public.

Such acts will be dealt with as misconduct under the organisation's grievance and/or disciplinary procedures, and appropriate action will be taken. Particularly serious complaints could amount to gross misconduct and lead to dismissal without notice.

Further, sexual harassment may amount to both an employment rights matter and a criminal matter, such as in sexual assault allegations. In addition, harassment under the Protection from Harassment Act 1997 – which is not limited to circumstances where harassment relates to a protected characteristic – is a criminal offence.

Equality, diversity, and inclusion awareness will form part of employee induction, and managers will receive appropriate training to support the effective implementation of this policy.

Monitoring will also include assessing how the equality, diversity and inclusion policy, and any supporting action plan, are working in practice, reviewing them annually, and considering and taking action to address any issues.

The equality, diversity and inclusion policy are fully supported by senior management.

OUR DISCIPLINARY AND GRIEVANCE PROCEDURES

Details of the organisation's grievance and disciplinary policies and procedures can be found in section 3 of the Styles Façade Solutions Handbook. This includes with whom an employee should raise a grievance – usually their line manager.

For Styles Façade Solutions (the trading name of Heritage Building Conservation Ltd)

A handwritten signature in blue ink, appearing to read 'M. Styles' with a stylized flourish at the end.

Mr. M Styles
Managing Director
1st May 2026